

Informed Privacy Statement

This is the web site of Informed. We can be reached via e-mail at support@cme.edu or by phone at (800) 237-6999. Informed is aware that the security of your private information from the use of our website is an important concern. We take the protection of your personal data very seriously. This document will help you understand what data we maintain and what data we discard. With this privacy statement, we would like to inform you about our security measures.

Collection of Data

For each visitor to our website, our Web server automatically recognizes the domain name. We collect information volunteered by the user, including post-test and evaluation data. The information we collect is used to notify users about updates to our website and is not shared with other organizations for commercial purposes. When you use our website, we store data on our servers for various security purposes.

Collection and processing of personal data

We collect information you voluntarily provide to us through requests for course materials and the completion of courses; e-mails; and to handle support issues. This may include your name, address, phone, fax, e-mail address, license number, billing information, transaction and credit card information.

When you browse our website, you do so anonymously. While we do gather information on IP addresses (the Internet address of your computer) of visitors and log which parts of the site you visit, we do not link that IP address to any personal information. Like many other commercial web sites, we may use a standard technology called a "cookie" to collect information about how you use the site and to facilitate your use of our online products and services.

Purposes of Use

We use your personal information to complete your purchases, handle your requests for assistance or support, and so you can provide feedback in an online survey. We also use it to keep records up-to-date and to notify you via periodic e-mails of technical issues, specials and promotions and other related product and service information.

We will not rent or sell your personal information to non-affiliated third parties. However, your information could be transferred to another party as part of a sale or merger of Informed.

Use of cookies

Cookies are identifiers that our web-server could send to your computer in order to identify the computer being used for the duration of the session. Most browsers are set-up to accept these cookies automatically. In addition, you can deactivate the storing of cookies or adjust your browser to inform you before the cookie is stored on your computer. If cookies are going to be saved to your computer not only for the duration of a session, with automatic subsequent deletion, but for the long term, we will provide you notice of this fact when the relevant cookies are set.

Ad Servers

We do not partner with or have special relationships with any ad server companies. From time to time, we may use customer information for new, unanticipated uses not previously disclosed our privacy notice. If our information practices change at some time in the future, we will post the policy changes to our website to notify you of these changes and provide you with the ability to opt out of these new uses. If you are concerned about how your information is used, you may check our website anytime. Users may prevent their information from being used for purposes other than those for which it was originally collected by calling us at the number provided above.

Security

We have appropriate security measures in place in our physical facilities to protect against the loss, misuse, or alteration of information that we have collected from you at our site. If you do not want to receive emails from us in the future, please let us know by sending us an email at the above address. If you feel that this site is not following its stated information policy, you may contact us via email at support@cme.edu or by calling us, toll-free, at (800) 237-6999.

